

Skillpod

# Product Catalogue

Micro learning to grow  
your business



# Why Skillpod



Workplaces need to invest in the learning and development of their workforce to meet the complex and competitive world of the 21st century.

Creating a supportive environment for learning is an important part of ensuring employees and the wider organisation have the right capabilities to adapt and respond to challenges in an agile and effective way.

At Skillpod we're helping companies create a strong culture of learning where people are empowered to learn, and develop the competencies needed to grow professionally and personally.

Using **simple, bite sized** and **100% tailorable** micro-modules we make learning convenient with anywhere, anytime, online delivery that fits around workflows, with support material that brings the learning from the screen into the real world.

*The key question  
therefore is: how can  
you embed learning  
into your flow of work?*

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# How you can use Skillpod

## Choose your topic or package

Grow organisational capability, add value to team meetings, and expand your learning kete using our modules and curated packages.

Then make them yours with:

### Tailoring

For your people and your place.



Branding



Wording swap



Voiceover



Image swap



Custom scenario activity

### Delivery

On your cloud or ours.



#### YOUR LMS

If you already have a Learning Management System we can provide you with the SCORM files so you can manage your learners and have full control.



#### OUR CLOUD

Host the modules on our cloud and have administrator access to manage your learners with simple self sign on registration.

**12 MONTH LICENCES | OWN IT SCORM | STORYLINE FILES**

The right fit for your needs



# Micro-library topics

Pick & mix the right modules  
to support your team.



# Induction

Course	Learning Outcomes
<b>Welcome to Induction</b> Create a customised induction that engages and excites your newest team members. Make an impactful first impression of your business, your history and your company culture.	<ul style="list-style-type: none"><li>• Vision, mission and values</li><li>• Company overview</li><li>• Facilities, equipment and systems</li></ul>
<b>Emergency Evacuation Procedures</b> Have everything you need in one place to prepare for and stay safe during emergency situations.	<ul style="list-style-type: none"><li>• Evacuation procedures in the event of an emergency in your workplace.</li></ul>
<b>Work Station Setup</b> Enable your staff to create healthy workstation practices to have a positive impact on their wellbeing.	<ul style="list-style-type: none"><li>• Learn about good workstation setup</li><li>• Set up your workstation</li></ul>
<b>Beyond Good Service</b> Build a 'culture of hospitality' with a better understanding of how to make being good at what you do to being great at what you do.	<ul style="list-style-type: none"><li>• What hospitality means in the context of what you do</li><li>• The difference between clients, customers and guests</li><li>• The specific features of a strong culture of hospitality</li></ul>

Tick the check box on the right of each topic to select your modules

# Diversity & Inclusion



Skillpod Topics – Pick and mix the right modules for you

Course	Learning Outcomes
<b>Unconscious Bias 1</b> The value of supporting diversity and inclusion	<ul style="list-style-type: none"><li>• Understand the links between diversity, inclusion and unconscious bias</li><li>• Identify different types of diversity</li><li>• Explain why inclusion is important in supporting diversity</li><li>• Describe the benefits of diversity and inclusion for company culture</li></ul>
<b>Unconscious Bias 2</b> The neuroscience of unconscious bias	<ul style="list-style-type: none"><li>• Explain how the brain approaches difference</li><li>• Understand why people are wired towards these approaches</li><li>• Describe the value of being aware of this wiring</li></ul>
<b>Unconscious Bias 3</b> Addressing unconscious bias in the workplace	<ul style="list-style-type: none"><li>• Understand how unconscious bias affects decision making</li><li>• Describe gender bias and the perception of leadership</li><li>• Explain why people create in-groups</li><li>• Understand micro-affirmations and micro-aggressions</li></ul>
<b>Unconscious Bias 4</b> Common workplace biases	<ul style="list-style-type: none"><li>• Understand how the brain reacts to stress and threat</li><li>• Explore and recognise stress responses</li><li>• Describe common biases in the workplace</li></ul>
<b>Unconscious Bias 5</b> Becoming aware of your bias	<ul style="list-style-type: none"><li>• Bring awareness to behaviours and learn to reassess them</li><li>• Take personal accountability</li><li>• Use the PAUSE framework to support better decision making</li></ul>

*\* refresher course and customised condensed module also available*

Tick the check box on the right of each topic to select your modules

Select your topic and email [studio@smartworkcreative.co.nz](mailto:studio@smartworkcreative.co.nz) for a preview or call +64 21 2225 129.

# Leadership



Skillpod Topics – Pick and mix the right modules for you

Course	Learning Outcomes
<b>Aligning culture and expectations</b> Introduce your leaders to the three elements of culture — artifacts, values and assumptions. Learners will reflect on the culture of their organisation, identify the behaviours and mindsets of their team and set some actions to keep their team aligned.	<ul style="list-style-type: none"><li>• Elements of culture</li><li>• Behaviours and mindsets of the team</li></ul>
<b>Mentoring Your Team with Positive Feedback</b> Explore the concept of mentoring and explore how leaders can incorporate elements of mentoring into their leadership practice using positive feedback.	<ul style="list-style-type: none"><li>• The benefits of team mentoring</li><li>• Principles of positive feedback</li><li>• Incorporating team mentoring into leadership practice Identify opportunities for mentoring</li></ul>
<b>Interviewer Skills</b> Tips and guidelines for best practice and asking good questions during an interview to ensure you get the information you need.	<ul style="list-style-type: none"><li>• Conducting an entrance interview</li><li>• Conducting an exit interview</li><li>• Conducting a feedback interview</li></ul>
<b>Minimising Conflict in the Workplace</b> Minimising conflict in the workplace is an essential skill for any employee. It is important our relationships with coworkers are healthy and respectful.	<ul style="list-style-type: none"><li>• Setting expectations</li><li>• Dealing with disagreements</li><li>• Asking for assistance when dealing with conflict</li></ul>
<b>Understanding Leadership Styles</b> Provide your leaders with an opportunity to reflect on their leadership style and the adaptations they can make to suit the needs of their team.	<ul style="list-style-type: none"><li>• Positive leadership styles</li><li>• Personal and team working styles</li><li>• Adapting leadership styles to the needs of the team</li></ul>

Tick the check box on the right of each topic to select your modules

Select your topic and email [studio@smartworkcreative.co.nz](mailto:studio@smartworkcreative.co.nz) for a preview or call +64 21 2225 129.



# Communication

Course	Learning Outcomes
<b>Communication Skills</b> Ensure what you have to say gets heard with the appropriate methods of communication to the different levels in your business.	<ul style="list-style-type: none"><li>• Building good communication skills</li><li>• Methods and tools to communicate effectively</li></ul>
<b>Communication Skills for Leaders</b> Provide your leaders the tools they need to grow their leadership skills, and improve their team's trust, engagement, and productivity.	<ul style="list-style-type: none"><li>• Five key skills to improve communication as a leader</li><li>• Strategies to focus on self-development</li></ul>
<b>Influencing Others</b> Learn about positive influencing styles and apply these in a personalised, real-world scenario.	<ul style="list-style-type: none"><li>• The relationship between leadership and positive influence</li><li>• Effective influencing styles</li><li>• Actions to take to positively influence others</li></ul>
<b>Navigating Workplace Politics</b> Make the most of your workplace relationships in a way that is healthy and respectful.	<ul style="list-style-type: none"><li>• Benefits of workplace politics</li><li>• Formal and informal influencers</li><li>• The politics of your workplace</li></ul>
<b>Building Positive Relationships</b> Learn the benefits of positive workplace relationships and techniques for building these. Set actions to help support a more ethical culture, a diverse workforce, feeling of inclusion and a high quality of work.	<ul style="list-style-type: none"><li>• What a positive workplace relationship is</li><li>• Techniques for building trusting, respectful workplace relationships</li></ul>

Tick the check box on the right of each topic to select your modules

# Personal growth



Skillpod Topics – Pick and mix the right modules for you

Course	Learning Outcomes
<b>The Resilient Mindset</b> Understand that our different life experiences have led us to all have very different levels of resilience, and what we do have in common is the ability to build up our resilience no matter how low it may be	<ul style="list-style-type: none"><li>• The standard definition of “resilience”</li><li>• Defining what resilience means to you as an individual</li><li>• How to manage your personal triggers</li></ul>
<b>Understanding your Resilience</b> An introduction to resilience and an opportunity to understand the traits of a resilient person.	<ul style="list-style-type: none"><li>• Myths of resilience and the effect of resilience on the brain</li><li>• Assessing your own current levels of resilience</li><li>• Key skills to building resilience</li></ul>
<b>Building your Resilience</b> Dive deep into the three parts of resilience – prevention, practice and care.	<ul style="list-style-type: none"><li>• A deep dive into the three parts of resilience – practice, prevention and care.</li></ul>
<b>How to Have a Great Interview</b> Go into your next interview with confidence!	<ul style="list-style-type: none"><li>• Preparing for your interview</li><li>• Dressing for success</li><li>• Presenting positive body language</li><li>• Bring your best self in the interview</li><li>• Following up on the interview</li></ul>
<b>Preparing for an Interview</b> Learn what interviewing is all about and get prepared for you next interview.	<ul style="list-style-type: none"><li>• Understanding what the interviewer is looking for</li><li>• How to prepare your answers for the interview</li><li>• Preparing questions to ask the interviewer</li></ul>
<b>Budgeting Skills</b> Learn the fundamentals of budgeting and have a go at creating a budget for yourself.	<ul style="list-style-type: none"><li>• What a budget is and how to create your own</li><li>• Financial check up and why this is needed</li><li>• How to reduce debt and save for your future</li></ul>

Tick the check box on the right of each topic to select your modules

# Performance

Course	Learning Outcomes
<b>Introduction to Performance Improvement</b> Turn difficult conversations about performance issues into mentoring opportunities.	<ul style="list-style-type: none"><li>• Why performance improvement is important</li><li>• What is a Performance Improvement Plan?</li><li>• Acting in ‘good faith’</li><li>• Performance discussions</li></ul>
<b>Where the Performance Improvement Plan Responsibilities Lie</b> Support your leaders to use the formal performance improvement process to effectively address performance in a manner that is sympathetic and positive, while still being legally compliant.	<ul style="list-style-type: none"><li>• What your responsibilities are</li><li>• How HR can assist in the process</li><li>• What the employee’s responsibilities are</li><li>• Formal improvement process</li></ul>
<b>Performance Improvement Plan Meeting</b> Support your leader to approach performance conversations with confidence and a positive, future-focused framework.	<ul style="list-style-type: none"><li>• When a formal plan is required</li><li>• Steps of a formal PIP process</li><li>• Getting support when leading out a PIP process</li><li>• Reviewing progress of a PIP</li><li>• Factoring ‘stress’ into the the PIP process and responding to bullying claims</li></ul>

Tick the check box on the right of each topic to select your modules

# Productivity

Course	Learning Outcomes
<b>Hybrid working – Exploring hybrid working</b> Explore the benefits of hybrid working and how this looks in different businesses.	<ul style="list-style-type: none"><li>• Discover benefits and types of hybrid working</li><li>• Review what's needed for hybrid working</li><li>• Reflect on your thinking about hybrid working</li></ul>
<b>Hybrid working – Creating an exceptional hybrid working experience</b> Uncover what's needed to make hybrid working successful.	<ul style="list-style-type: none"><li>• Discover effective ways of working</li><li>• Review team and individual requirements</li><li>• Reflect on the approach to team guidelines</li></ul>
<b>Hybrid working – Maintaining your wellbeing</b> Uncover opportunities to put wellbeing first when considering hybrid working.	<ul style="list-style-type: none"><li>• Discover how hybrid working can impact wellbeing</li><li>• Review your confidence to maintain wellbeing</li><li>• Reflect on strategies to manage your wellbeing</li></ul>
<b>Hybrid working – Staying connected with your team</b> Review strategies to ensure you and your team remain connected when hybrid working.	<ul style="list-style-type: none"><li>• Discover strategies to connect</li><li>• Review what's important to the team and individuals</li><li>• Reflect on team communication expectations</li></ul>
<b>Hybrid working – Monitoring and maintaining performance</b> Review the importance of clear expectations and the role of goals, feedback and one on ones.	<ul style="list-style-type: none"><li>• Discover the importance of clear expectations</li><li>• Review the role of 1:1s and feedback</li><li>• Reflect on strategies to seek feedback</li></ul>
<b>Hybrid working – Maintaining visibility in your network</b> Discover the importance of networking and strategies to strengthen your network.	<ul style="list-style-type: none"><li>• Discover the importance of networking for growth</li><li>• Review ways to adapt our approach to networking</li><li>• Reflect on strategies to strengthen your network</li></ul>

Tick the check box on the right of each topic to select your modules

# Productivity Cont.

Course	Learning Outcomes
<b>Working With Purpose</b> Increase your team's performance by leading your team to become more productive with practical tips on how to collaborate, smash deadlines and manage their workflows.	<ul style="list-style-type: none"><li>• Set objectives or KPIs</li><li>• Plan and implement solutions</li><li>• Prioritise and meet deadlines</li><li>• Use strategies to ensure positive workflows</li></ul>
<b>Introduction to Workplace Efficiency</b> Introduce your staff to proven efficiency concepts and strategies in order to maximise their output without overloading them.	<ul style="list-style-type: none"><li>• What is performance efficiency</li><li>• Strategies to increase performance efficiency</li></ul>
<b>Effective Delegation</b> Provide leaders with everything they need to smash goals and deadlines, lower stress, and increase job satisfaction.	<ul style="list-style-type: none"><li>• Relationship between productivity and delegation</li><li>• Reviewing productivity</li><li>• Strategies to prioritise and delegate work</li></ul>

Tick the check box on the right of each topic to select your modules

# Compliance

Course	Learning Outcomes
<b>Introduction to the Privacy Act</b> An introduction to the Privacy Act and the Information Privacy Principles.	<ul style="list-style-type: none"><li>• Purpose of the Privacy Act</li><li>• Information Privacy Principles</li><li>• What personal information is</li></ul>
<b>The 13 Information Privacy Principles</b> Designed to complement the Introduction to NZ Privacy Act module, this module will deepen knowledge of legal requirements under the Privacy Act.	<ul style="list-style-type: none"><li>• Legal requirements under the 13 Information Privacy Principles</li></ul>
<b>Privacy – Actions to Protect your Business</b> The information your employees need to prevent privacy breaches, and what to do if it happens.	<ul style="list-style-type: none"><li>• What is a privacy breach?</li><li>• What to do if there is a privacy breach</li><li>• How to prevent breaches</li></ul>
<b>Anti Bullying</b> Everyone has the right to feel safe and respected at work. This module will enable your managers and teams to identify and address behaviours that are both harmful to others and to your organisation's culture. People who feel safe, respected and valued have higher performance results at work.	<ul style="list-style-type: none"><li>• Identify types of Bullying</li><li>• Identify bullying behaviours</li><li>• Respond to Bullying</li></ul>

Tick the check box on the right of each topic to select your modules



# Packages

A powerful group of  
bite-size learning.



# Using skillpod's at your place

## Choose your topic or package

Offer employees and teams a way to get information quickly and conveniently by embedding learning into your flow of work.

Here's some ways you can use micro-learning at your place:

### Organisation-wide capability



Choose a package or topic to grow new capability across the organisation. Get everyone up to speed through a kete of micro-modules and translate learning into action through team discussion templates and tools. We can help you with assets for promotion on your comms channels and work with you to develop an implementation plan.

### Team meeting toolkit



The perfect bite-sized team learning tool with micro-modules that support individual reflection and the development of new knowledge, and team discussion templates to bring learning into the real-world. These are great for a morning standup or regular team meeting, or use them as an activity at your next team day.

### Build your kete



Grow your organisation's learning kete and ensure there is something for everyone at all stages of the employee lifecycle. Our micro-modules are bite-sized online learning tools that fit perfectly with your current learning offerings — they can begin the conversation online, face to face or in a blended environment.

### Onboarding



Embed our easily digestible micro-modules into your organisation's onboarding programme. Suitable for new employees or those transitioning into a leadership role, make learning available from day one to increase engagement, productivity and wellbeing for your new team members.

Designed to meet a specific learning outcomes, you can use micro-learning as a joining layer to existing learning ecosystems and bring your learning to life with:

#### Discussion cards

Provide opportunities for personal reflection and peer discussion amongst your team. Give leaders the tools to helping guide the development of the capabilities of their people.

#### Charter action

Work together to implement change after the learning event with a charter action plan to capture the ideas and cover all the bases to make a difference in your everyday.





# Everyday Business Communications

This package features everything you need to get your people started on their communication journey — from building positive relationships to navigating workplace politics and minimizing conflict.

This package is a great starting point to get your people on their learning journey ... [more](#)

## Course

### Communication Skills

Ensure what you have to say gets heard with the appropriate methods of communication to the different levels in your business.

### Minimising Conflict in the Workplace

Minimising conflict in the workplace is an essential skill for any employee. It is important our relationships with coworkers are healthy and respectful.

### Building Positive Relationships

Creating a healthy team dynamic while staying productive can be challenging, but there are many things you can do to encourage your team to create strong, supportive working environments.

### Navigating Workplace Politics

Make the most of your workplace relationships in a way that is healthy and respectful.

## User Models

### Organisation-wide capability *(Total learning time: 4 x 15 minute micro-modules + discussion cards)*

Use this tool to support an organisation-wide focus on more effective communication by having everyone complete the micro-modules. Support teams to grow together through team workshops using our discussion card implementation tool.

### Team meeting toolkit *(Total learning time: 4 x 15 minute micro-modules + discussion cards)*

Leaders can make the most of their team's face-to-face time by encouraging individual online learning before getting together as a team and workshoping ideas and actions.

### Build your kete *(Total learning time: 4 x 15 minute micro-modules)*

Integrate these micro-modules with your existing face-to-face or blending learning options and make them available to everyone across your organisation.



Tick the check box on the top right to select your package

# Building Workplace Relationships

This package features everything you need to get started on your communication journey, from building positive relationships and delegation to navigating politics and minimizing conflict.

This package is perfect for team members and leaders alike, with modules for every audience ... [more](#)

## Course

### Building Positive Relationships

Creating a healthy team dynamic while staying productive can be challenging, but there are many things you can do to encourage your team to create strong, supportive working environments.

### Minimising Conflict in the Workplace

Minimising conflict in the workplace is an essential skill for any employee. It is important our relationships with coworkers are healthy and respectful.

### Navigating Workplace Politics

Make the most of your workplace relationships in a way that is healthy and respectful.

### Effective Delegation

Help your people meet their goals and deadlines by understanding how to delegate work and responsibilities properly.

### Communication Skills

Ensure what you have to say gets heard with the appropriate methods of communication to the different levels in your business.

### Communication Skills for Leaders

Provide your leaders the tools they need to grow their leadership skills, and improve their team's trust, engagement, and productivity.

## User Models

### Organisation-wide capability *(Total learning time: 6 x 15 minute micro-modules + discussion cards)*

Use this tool to support an organisation-wide focus on more effective communication by having everyone complete the micro-modules. Support teams to grow together through team workshops using our discussion card implementation tool.

### Team meeting toolkit *(Total learning time: 6 x 15 minute micro-modules + discussion cards)*

Leaders can make the most of their team's face-to-face time by encouraging individual online learning before getting together as a team and workshoping ideas and actions.

### Build your kete *(Total learning time: 6 x 15 minute micro-modules)*

Integrate these micro-modules with your existing face-to-face or blending learning options and make them available to everyone across your organisation.



Tick the check box on the top right to select your package

# Effective Leadership

Leadership is no longer about being directive or authoritative. The modern workforce requires leadership that is relationship based and shows interest in the development of its people.

This package is a mix of our best leadership and culture content. Your leaders will build on existing soft skills to grow as individuals and create opportunities for their teams to succeed ... [more](#)

## Course

### Aligning Culture and Expectations

Introduce your leaders to the three elements of culture — artifacts, values and assumptions. Learners will reflect on the culture of their organisation, identify the behaviours and mindsets of their team and set some actions to keep their team aligned.

### Building Your Team

Introduce your leaders to the Tuckman team model and provide them an opportunity to identify the stage of their team and set some leadership actions to keep everyone moving forward.

### Mentoring Your Team with Positive Feedback

Explore the concept of mentoring and explore how leaders can incorporate elements of mentoring into their leadership practice using positive feedback.

### Influencing Others

Introductory module for your leadership team to learn how to make suggestions to clients, customers, colleagues, and staff by maximising their interpersonal skills.

### Communication Skills for Leaders

Provide your leaders the tools they need to grow their leadership skills, and improve their team's trust, engagement, and productivity.

## Course

### Effective Delegation

Help your people meet their goals and deadlines by understanding how to delegate work and responsibilities properly.

### Understanding Leadership Styles

Adapt your leadership style to suit the needs of your staff by recognising the specific development stages a cohesive team goes through, and understand what they need from you as leader.

## User Models

### Team meeting toolkit *(Total learning time: 6 x 15 minute micro-modules + discussion cards)*

Encourage your leadership teams to embed a 15-minute micro-module as pre-work for their team meetings, and create accountable action through a team development workshop using our discussion cards.

### Build your kete *(Total learning time: 6 x 15 minute micro-modules)*

Integrate this package with your existing face-to-face blending learning options and make them available to leaders and aspiring leaders across your organisation.

### Onboarding *(Total learning time: 6 x 15 minute micro-modules)*

Embed these micro-modules into your leadership induction and provide new leaders the fundamental skills required to communicate, delegate, influence and mentor.



Tick the check box on the top right to select your package

# Increase your Productivity

Increase productivity through a boost in your people's communication, delegation and leadership skills.

This package will kick start your learning journey, with options for everyone. If you want your people to be more efficient and work with purpose this package is for you ... [more](#)

## Course

### Working With Purpose

Increase your team's performance by leading your team to become more productive with practical tips on how to collaborate, smash deadlines and manage their workflows.

### Introduction to Workplace Efficiency

Introduce your staff to proven efficiency concepts and strategies in order to maximise their output without overloading them

### Effective Delegation

Help your people meet their goals and deadlines by understanding how to delegate work and responsibilities properly.

### Communication Skills

Ensure what you have to say gets heard with the appropriate methods of communication to the different levels in your business.

## User Models

### Organisation-wide capability *(Total learning time: 4 x 15 minute micro-modules + discussion cards)*

Use this tool to support an organisation-wide focus on productivity by having everyone complete the micro-modules. Support teams to commit to action through team workshops using our discussion card implementation tool.

### Team meeting toolkit *(Total learning time: 4 x 15 minute micro-modules + discussion cards)*

Leaders can make the most of their team's face to face time by encouraging individual online learning before getting together as a team and workshopping ideas and actions.

### Build your kete *(Total learning time: 4 x 15 minute micro-modules)*

Integrate this package with your existing face to face or blended learning options and make them available to everyone across your organisation.



Tick the check box on the top right to select your package

# Hybrid Working

Over the past couple of years we have all been challenged with working differently. Now, we have the opportunity to step back and reflect — how can we make better choices about the way we work and achieve better wellbeing, engagement and productivity?

This six-part micro series is a simple ‘how’ to’ guide to help get your organisation starting with hybrid working ... [more](#)

## Course

### Hybrid working – Exploring hybrid working

Explore the benefits of hybrid working and how this looks in different businesses.

### Hybrid working – Creating an exceptional hybrid working experience

Uncover what’s needed to make hybrid working successful.

### Hybrid working – Maintaining your wellbeing

Uncover opportunities to put wellbeing first when considering hybrid working.

### Hybrid working – Staying connected with your team

Review strategies to ensure you and your team remain connected when hybrid working.

### Hybrid working – Monitoring and maintaining performance

Review the importance of clear expectations and the role of goals, feedback and one on ones.

### Hybrid working – Maintaining visibility in your network

Discover the importance of networking and strategies to strengthen your network.

## User Models

### Organisation-wide capability *(Total learning time: 6 x 5 min micro-modules + team action charter)*

Make hybrid working successful through a staged rollout of six micro-modules and seek commitment to a new way of working through the development of a team charter.

### Team meeting toolkit *(Total learning time: 6 x 5 minute micro-modules + discussion cards)*

Provide your leaders with a six-week team toolkit encouraging individual reflection and team discussion via a series of six online modules and team discussion cards.

### Build your kete *(Total learning time: 4 x 5 minute micro-modules + discussion cards)*

Provide resources for teams to build on established hybrid working practices and target areas they want to improve through four online modules and team discussion cards.



Tick the check box on the top right to select your package

# Unconscious Bias

This five-part module series is designed to help you and your employees understand, recognise and address unconscious bias.

Accelerate your diversity and inclusion journey by giving your staff access to these world-class training modules. They are designed to give your people the foundational information and tools needed to transform your business into a more conscious, inclusive and high-performing organisation ... [more](#)

## Course

### Unconscious Bias 1

The value of supporting diversity and inclusion

### Unconscious Bias 2

The neuroscience of unconscious bias

### Unconscious Bias 3

Addressing unconscious bias in the workplace

### Unconscious Bias 4

Common workplace biases

### Unconscious Bias 5

Becoming aware of your bias

## User Models

### Organisation-wide capability *(Total learning time: 5 x 10 minute micro-modules + discussion cards)*

This solution is perfect for organisations who are growing their diversity, inclusion and equity capability. Rollout across your organisation by having everyone complete the micro-modules and support teams to commit to action through team workshops using our discussion card implementation tool.

### Team meeting toolkit *(Total learning time: 5 x 10 minute micro-modules + discussion cards)*

Provide your leaders a tool to strengthen awareness of how unconscious bias affects decision making in their team. Promote team growth via a 30-minute online module, and bring learning into the real-world through a team activity.

### Build your kete *(Total learning time: 5 x 10 minute micro-modules + free refresher module)*

This solution suits organisations who have already purchased the five-module unconscious bias series. Embed the five micro-modules into your onboarding programme and provide the rest of your organisation the refresher module to keep unconscious bias top of mind.



Tick the check box on the top right to select your package

# Performance Improvement

Communication is at the centre of successful performance improvement conversations. Good communication skills help turn difficult conversations about performance into empowering, mentoring opportunities.

This package will support your leaders to engage their team in the performance improvement process. Through a series of four modules leaders will learn how to work with their team to set clear expectations and set and monitor SMART goals ... [more](#)

## Course

### Introduction to Performance Improvement

Turn difficult conversations about performance issues into mentoring opportunities.

### Where the Performance Improvement Plan Responsibilities Lie

Support your leaders to use the formal performance improvement process to effectively address performance concerns in a manner that is sympathetic and positive, while still being legally compliant.

### Performance Improvement Plan Meeting

Support your leader to approach performance conversations with confidence and a positive, future-focused framework.

### Influencing Others

Learn about positive influencing styles and apply these in a personalised, real-world scenario.

## User Models

### Team meeting toolkit *(Total learning time: 6 x 15 minute micro-modules + discussion cards)*

Encourage your leadership teams to embed a 15-minute micro-module as pre-work for their team meetings, and embed learning through a team development workshop using our discussion cards.

### Build your kete *(Total learning time: 6 x 15 minute micro-modules)*

Integrate this package with your existing face-to-face or blending learning options and make them available to leaders across your organisation.

### Onboarding *(Total learning time: 6 x 15 minute micro-modules + discussion cards)*

Embed these micro-modules into your leadership induction and provide new leaders the fundamental skills required to manage performance in their team.



Tick the check box on the top right to select your package

# Better Induction

Welcome your new team member with induction training that has everything they need to get up and running!

This induction package supports your leaders with a structured induction process, taking them through your company's vision and values, key policies and the information they need to keep safe. Tailor these modules to make them relevant to your people, company and brand ... [more](#)

## Course

### Welcome to Induction

Create a customised induction that engages and excites your newest team members. Make an impactful first impression of your business, your history and your company culture.

### Emergency Evacuation Procedures

Have everything you need in one place to prepare for and stay safe during emergency situations.

### Anti Bullying

Enable your managers and teams to identify and address behaviours that are both harmful to others and to your organisation's culture. People who feel safe, respected and valued have higher performance results at work.

### Introduction to the Privacy Act

An introduction to the Privacy Act and the Information Privacy Principles.

### Privacy – Actions to Protect your Business

The information your employees need to prevent privacy breaches, and what to do if it happens.

### Work Station Setup

Enable your staff to create healthy workstation practices to have a positive impact on their wellbeing.

## User Models

### Onboarding *(Total learning time: 6 x 15 minute micro-modules)*

Embed these micro-modules into your onboarding process to create awareness and begin the discussion about your organisation's values, key policies and ways of keeping safe.

### Team meeting toolkit *(Total learning time: 6 x 15 minute micro-modules + discussion cards)*

This solution is perfect for any leadership team who is looking to grow confidence in managing performance. Encourage your leadership teams to embed a 15-minute micro-module as pre-work for their team meetings, and embed learning through a team development workshop using our discussion cards.

### Build your kete *(Total learning time: 6 x 15 minute micro-modules)*

Integrate this package with your existing face-to-face or blending learning options and make them available to leaders across your organisation.



Tick the check box on the top right to select your package



# Strengthen your Resilience

We have partnered with resilience coach, Timothy Giles, and registered psychologist, Anton Ashcroft, to bring you this resilience package.

We can do many things each day to build our resilience so that we thrive through the bumps in the road. This package will help your people understand and strengthen their resilience. Tools and activities will help learners manage stress and identify techniques for self-care ... [more](#)

## Course

### The Resilient Mindset

Understand that our different life experiences have led us to all have very different levels of resilience, and what we do have in common is the ability to build up our resilience no matter how low it may be

### The Building Blocks of Resilience

Take your staff through the basics of how to expand and build upon their current resilience levels.

### Measuring Your Resilience

Allow your staff to assess their current resilience levels with fun interactive quizzes that help them to understand the neuroscience of resilience and recognise their own inner strengths.

## User Models

### Organisation-wide capability *(Total learning time: 3 x 15 minute micro-modules + discussion cards)*

Support an organisation-wide focus on employee wellbeing by having everyone complete the three micro-modules. Inspire action through team workshops using our discussion card implementation tool.

### Team meeting toolkit *(Total learning time: 3 x 15 minute micro-modules + discussion cards)*

Give your leaders the tools to introduce the conversation by providing micro-modules for individual reflection, and team discussion cards for use in team meetings.

### Build your kete *(Total learning time: 3 x 15 minute micro-modules)*

Build your learning kete by making these modules available as part of employee onboarding, or as part of your wellbeing toolkit.



Tick the check box on the top right to select your package

# Make it yours

## Tailoring

While all Skillpod modules are ready to go out of the box, it is with tailoring that the magic happens.

All Skillpod micro-modules are 100% tailorable to your specific needs so that your people can relate them to their job. See the relevancy of the training by customising images, video and scenarios that are relatable for your team.

We offer 3 levels of tailoring based on your needs:

	Bronze	Silver	Gold
<b>Add Your Logo</b>	FREE	FREE	FREE
<b>Images</b>	Up to 5	6 to 10	10+
<b>Customisable Text</b>	-	Yes	Yes
<b>Customisable Scenarios</b>	-	-	Yes

*Pricing is based on the number of micro-modules in the tailoring package, with discounts for 5+ micro-modules.*



# Hosting

Using our Skillpod micro-modules you can quickly have the learning you need on your system or ours in a matter of days - far more quickly and cost effectively than developing your own material.

Plus with our hosting options you have control over the courses your people need to do, where and when.

## Self Host

If you have a compatible in-house Learning Management System, we can provide the SCORM files for you to integrate into your system, providing a seamless learning experience for users moving from your existing content to your new micro-modules.

Ask about our 12 month SCORM, Own it SCORM and Storyline files.

## Cloud Hosting

We have partnered with Intuto, one of New Zealand's leading LMS providers to provide cloud based hosting of your micro-modules.

Our hosting allows users to access the learning from any location on any internet connected device allowing them to learn anytime, anywhere.

Plus you'll have control over the back-end with analytics for tracking and reporting learner progress.



# Build yours

## Bespoke

The team at Skillpod (and our parent company Smartwork Creative) have been creating material for over 30 years for some of the world's leading learning content providers, and NZ government agencies and businesses.

Whether it's eLearning modules, or print based resources, if we don't have the content you're looking for in our Skillpod Library, our award winning team can bring the same skills to creating bespoke content for your organisation.

Here's some of the companies that we've worked with:





**Skillpod**

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CREATIVE

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